

**Notice of References Cited**

Application/Control No.

09/876,563

Applicant(s)/Patent Under  
Reexamination  
HAYES ET AL.

Examiner

Rob Rhode

Art Unit

3625

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-Pub 2002/0046299	04-2002	Lefebvre et al	709/318
	B	US-PUB 2001/0056359	12-2001	Abreu	705/3
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"Oraclemobile.com spin-off to focus on wireless"; CENT News.com; February 22, 2000; Stephanie Miles
	V	"Convergys to market Neuromedia's web sales and support software"; Telecomworld; Coventry; April 18, 2000.
	W	"OAG selects EnvoyWorldWide to Help Business Customers Stay Ahead of Last-Minute Flight Delays and Cancellations"; NEWS; March 21, 2001 web page; captured via the Wayback Machine
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.